



Breaking Barriers to e-Government: overcoming obstacles to improving European public services

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Project overview (1)

- Sets out to investigate the legal, organisational, technological and other barriers to expanding effective e-Government services.
- Project partners
 - Oxford Internet Institute, University of Oxford, UK
 - Gov3, London, UK
 - Tilburg Institute for Law, Technology, and Society, University of Tilburg, Netherlands
 - CRID the Research Centre for Computer and Law, University of Namur, Belgium
 - University of Murcia, Spain





Project overview (2)

- An inventory of issues that are, or can become, barriers
 - privacy
 - identification and authentication
 - liability
 - intellectual property rights
 - public administration transparency
 - relationships between public administrations, citizens and other ICT actors
 - re-use of public sector information
 - administrative law
 - e-procurement
 - e-commerce
 - organisational culture
 - co-ordination
 - channel rivalry





Project overview (3)

- Are these the barriers we should be exploring?
- How are these issues affecting e-Government advancement?
- Cases studies, identify good practice?
- Achieved through:
 - Review and synthesis of previous e-Government studies
 - Case study research
 - Engagement with the expert community (on-line inventory, workshops, expert group)
- Aim to suggest possible initiatives at a European level to address these issues and overcome the barriers
- To find out more / get involved:
 - Newsletter, expert group, website, events
 - Email rebecca.eynon@oii.ox.ac.uk or visit <http://www.egovbarriers.org>

