

# benefits

- Speed of response
- Tracing the status of their file
- Unique point of entry of information
- New company resgistration in one-stop window
- SS: Immediate identification of the company by company number
- SS: One stop transmission / consultation on employee status

# barriers

- Hidden cost of e-government
  - Investment in computer / network infrastructure and maintenance
  - inappropriate interfaces (links to business software?)
- Government priorities in deployment
- Introduction of changes
- Design of e-government services