



### The Internet in Britain: The Oxford Internet Survey (OxIS) 2005

#### Speakers:

- •William H. Dutton, Director, Oxford Internet Institute (OII)
- Helen Margetts, Professor of Society and the Internet, OII
- Corinna di Gennaro, Survey Research Officer, OII
- Andrea Millwood-Hargrave, Research Associate, Oll



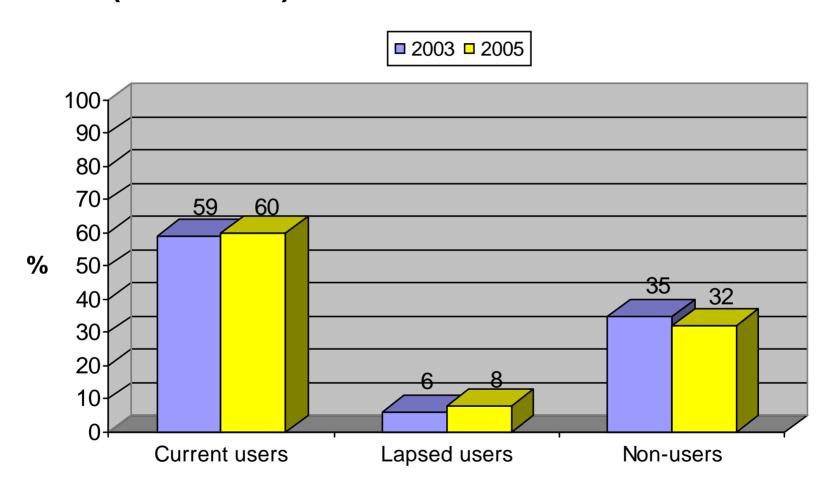








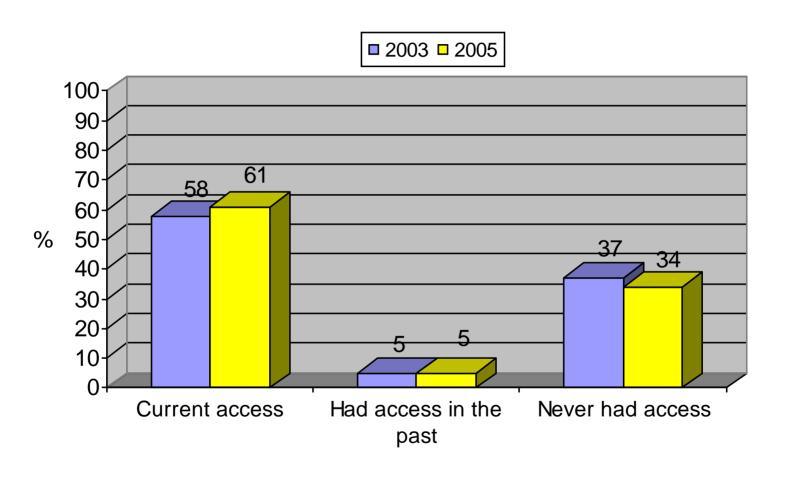
### Internet adoption by individuals in Britain (2003–2005)



OxIS 2003: N=2,029 (All respondents); OxIS 2005: N=2,185 (All respondents)



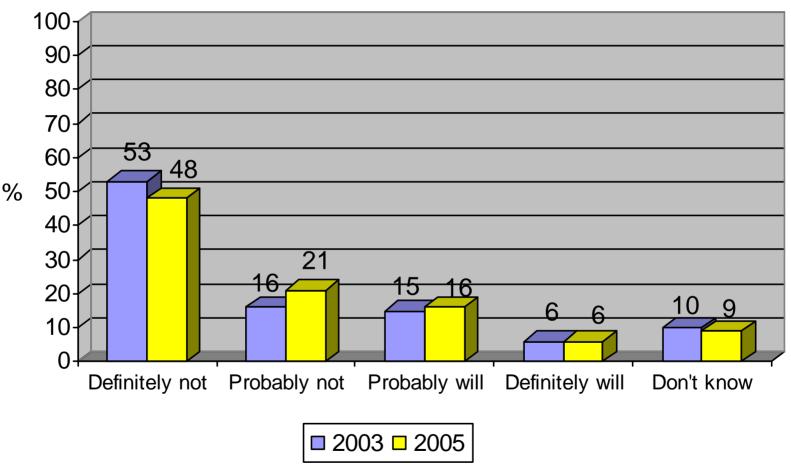
#### Household Internet adoption (2003–2005)



OxIS 2003: N=2,029 (All respondents); OxIS 2005: N=2,185 (All respondents)



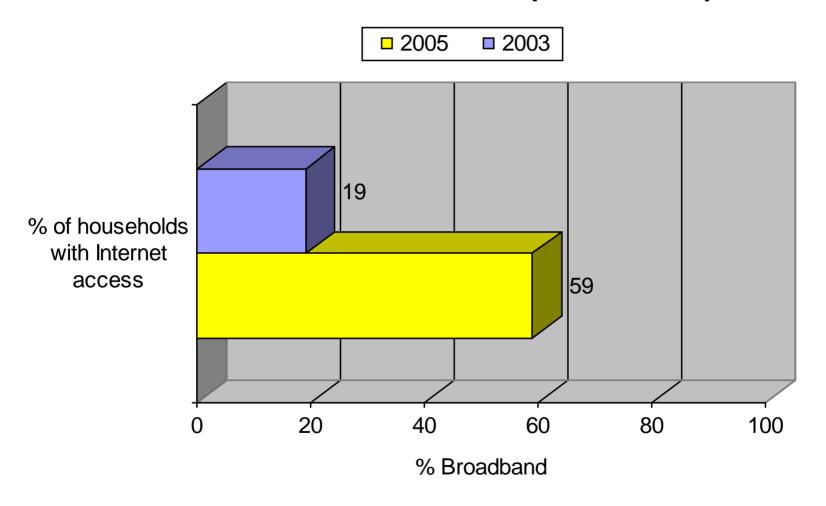
# Households planning to get Internet access in the next year (2003-2005)



OxIS 2003: N= 848 (Households with no Internet access); OxIS 2005: N= 855 (Households with no Internet access).



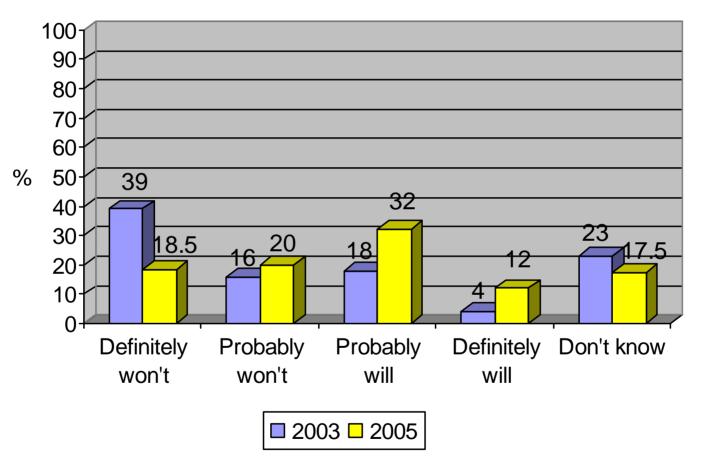
## Broadband connection per household with Internet access (2003-2005)



OxIS 2003: N=1,172 (Households with Internet access); OxIS 2005: N=1,330 (Households with Internet access)



# Households considering Broadband in the next year (2003–2005)

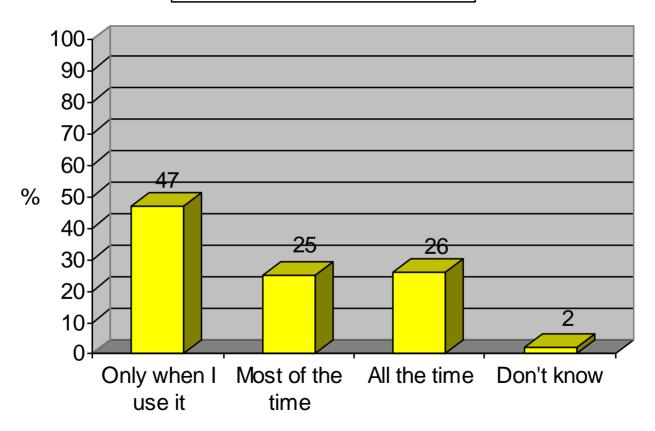


OxIS 2003: N= 930 (Households with narrowband Internet connection); OxIS 2005: N= 534 (Households with narrowband Internet connection)



# In your household is the Internet left on all or most of the time or connected only when you are actually using it? (2005)

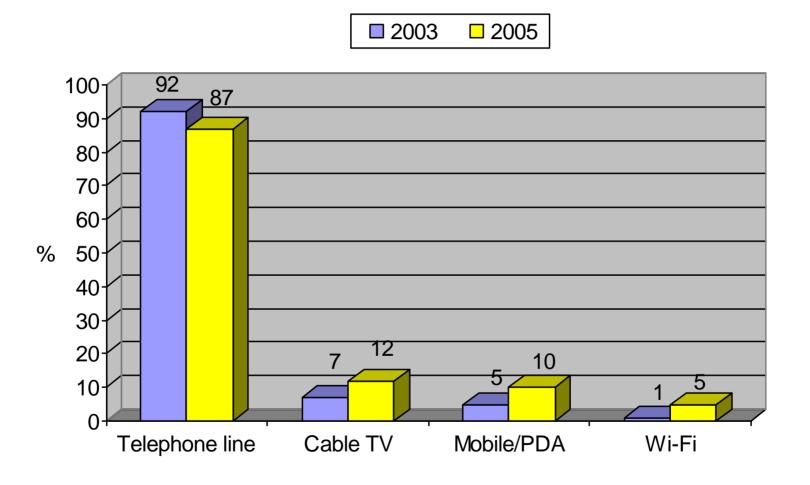




N= 784 (Broadband users only)



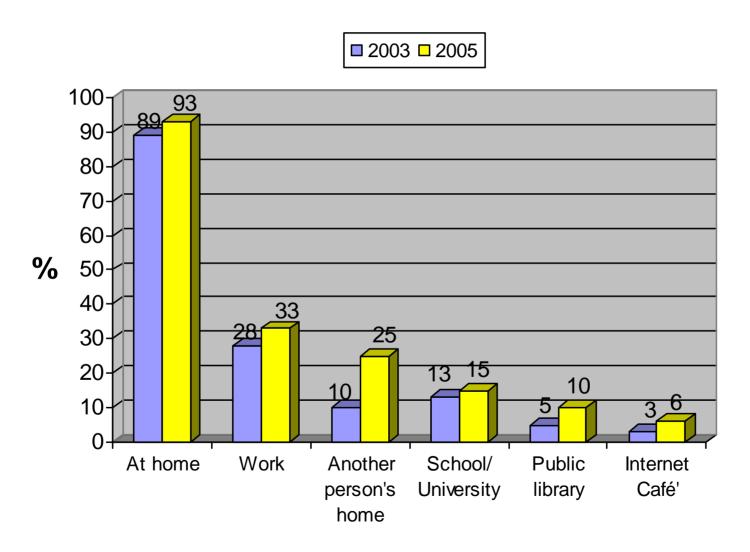
### Modes of Internet access in the household (2003–2005)



OxIS 2003: N= 1,172 (Households with Internet access); OxIS 2005: N= 1,330 (Households with Internet access)



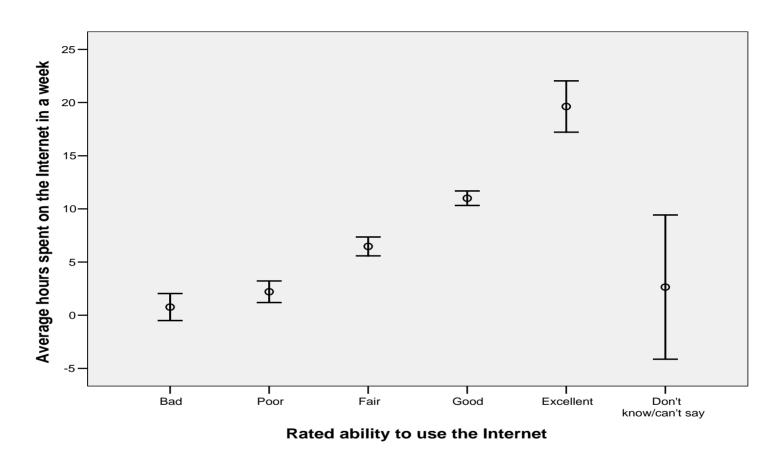
#### **Places of access (2003–2005)**



OxIS 2003: N= 1,201 (Current Internet users) N= 1,309 (Current Internet users)



# Average time spent online in a week by life stage (2005)

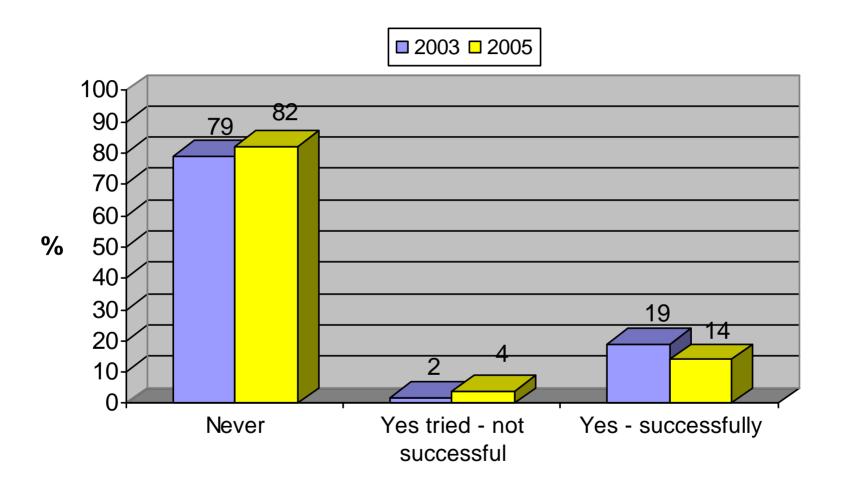


OxIS 2005: N= 1,309 (Current Internet users)

\*average hours spent in a week on the Internet with 95% confidence interval level

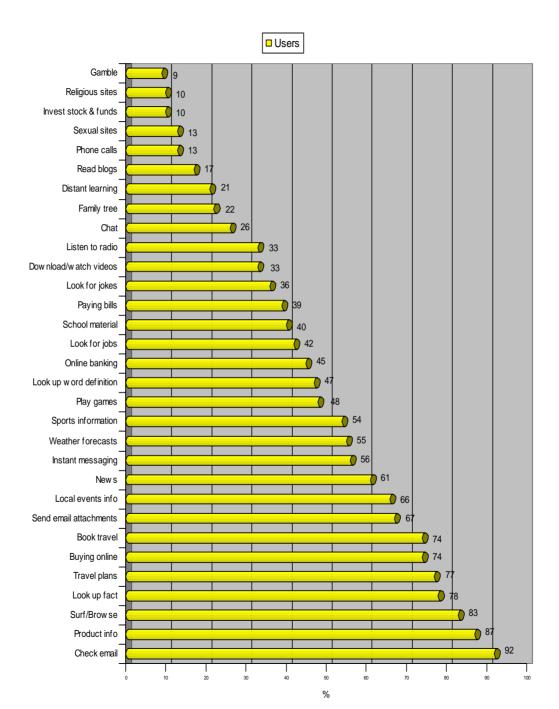


## Have you ever tried to set up a Web page? (2003-2005)



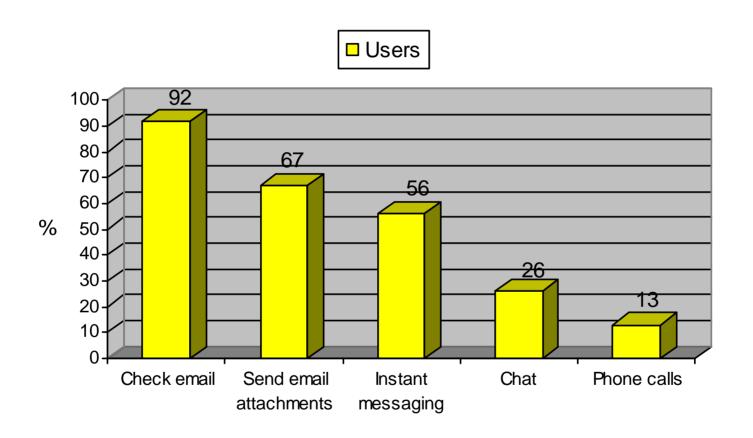
OxIS 2003: N= 1,201 (Current Internet users); OxIS 2005: N= 1,309 (Current Internet users)







### e-Communication (2005)

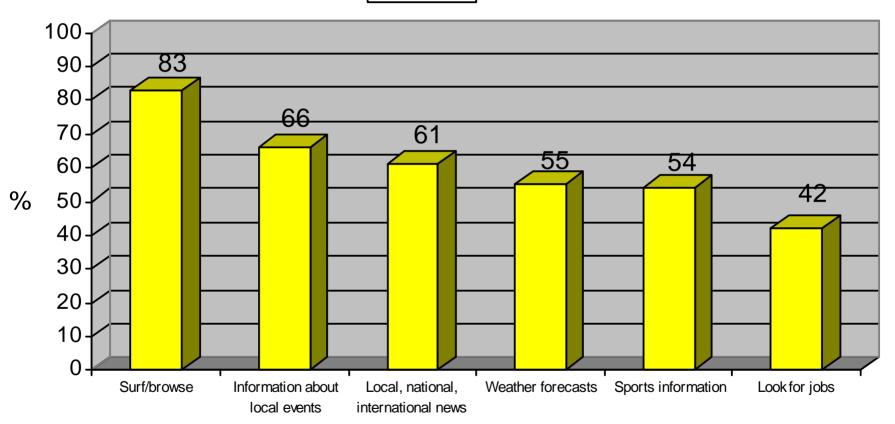


N= 1,309 (Current Internet users)



#### e-Information (2005)

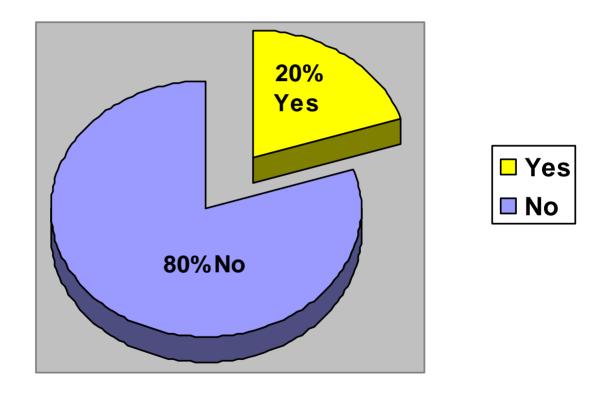




N= 1,309 (Current Internet users)

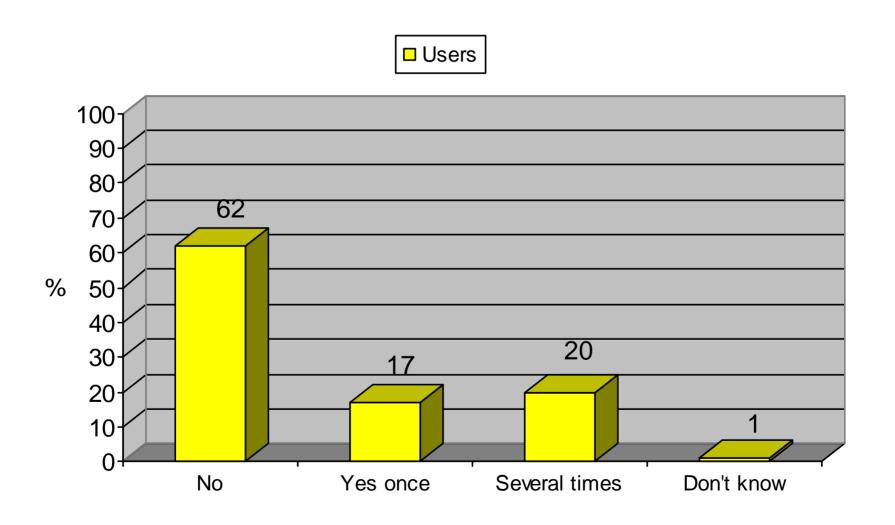


# Do you read any newspapers or news service online that you do not read in print? (2005)





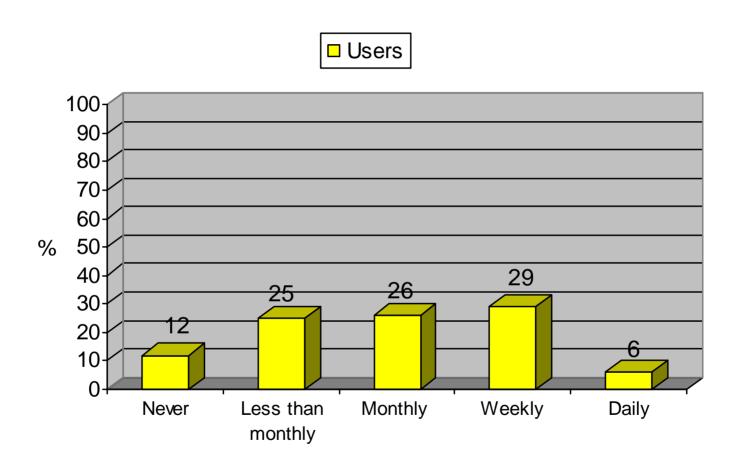
# Access to health care information in the past twelve months (2005)



*N* = 1,309 (Current Internet users)



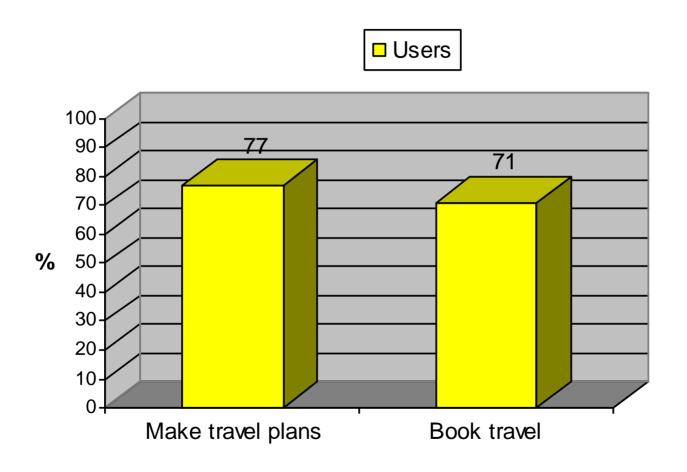
#### How often shop online (2005)



*N*= 1,309 (Current Internet users)



### e-Travel (2005)

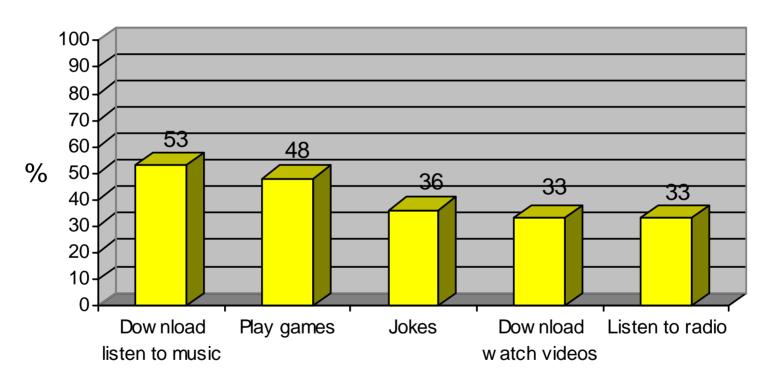


*N*= 1,309 (Current Internet users)



#### e-Entertainment (2005)

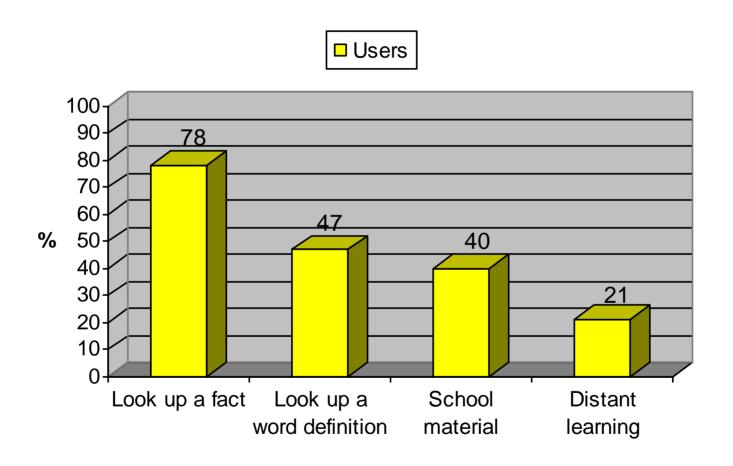




*N*= 1,309 (Current Internet users)



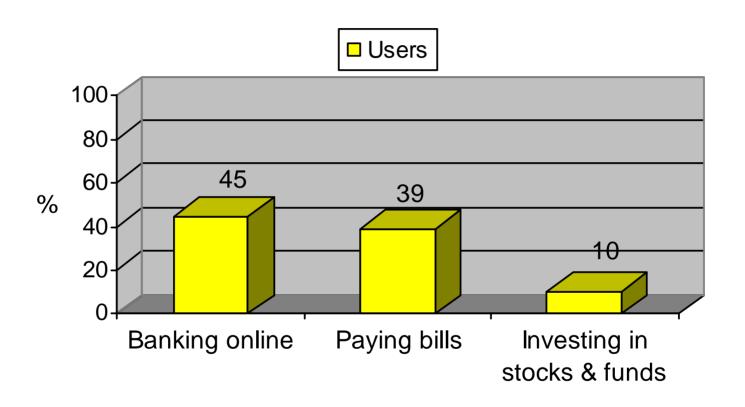
#### e-Learning



*N*= 1,309 (Current Internet users)



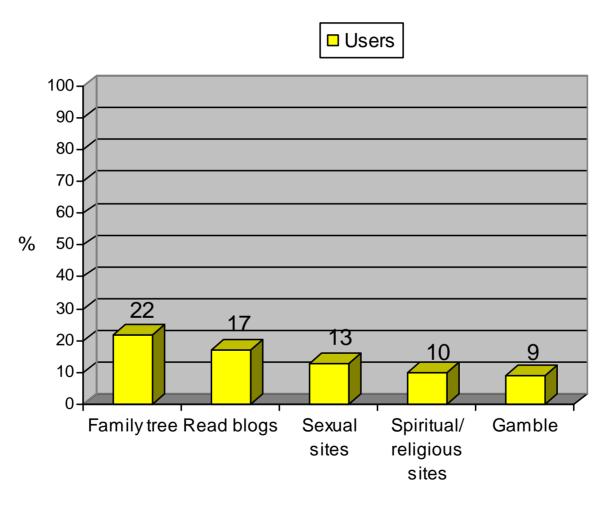
### e-Money (2005)



N= 1,309 (Current Internet users)



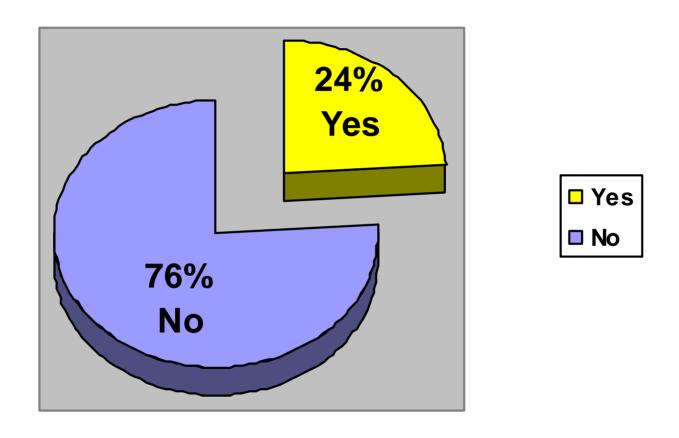
#### **Other uses (2005)**



N= 1,309 (Current Internet users)

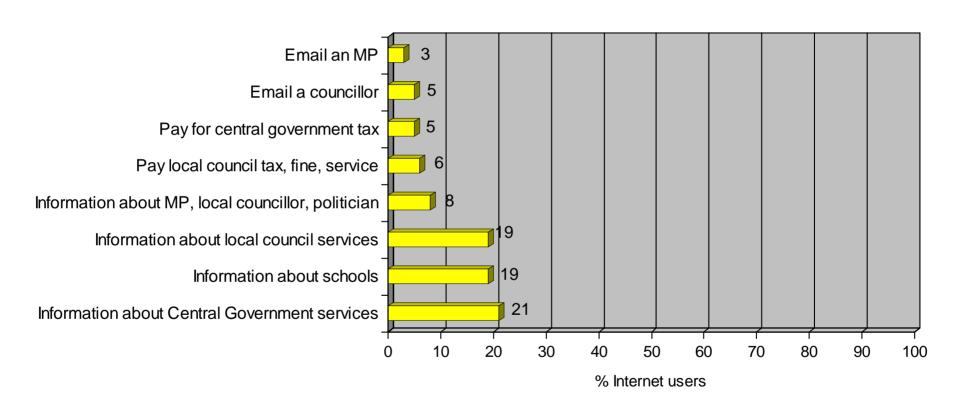


# e-Government: did at least one e-government action online (2005)





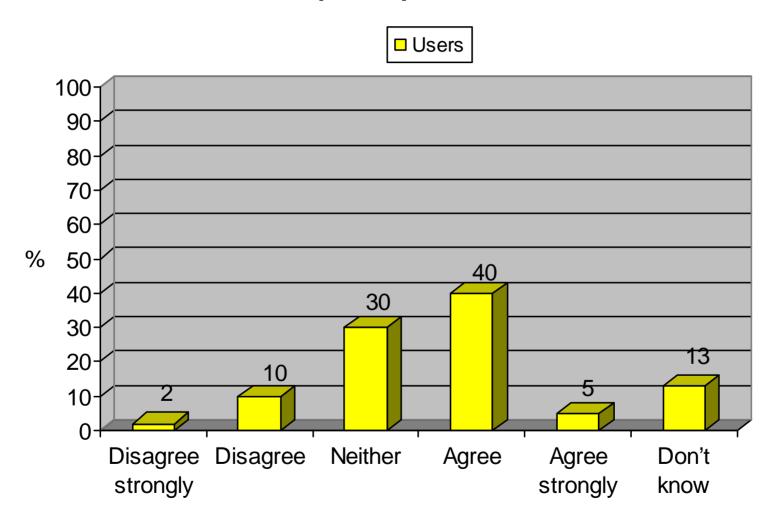
#### Internet and e-government (2005)



*N*= 1,309 (Current Internet users)



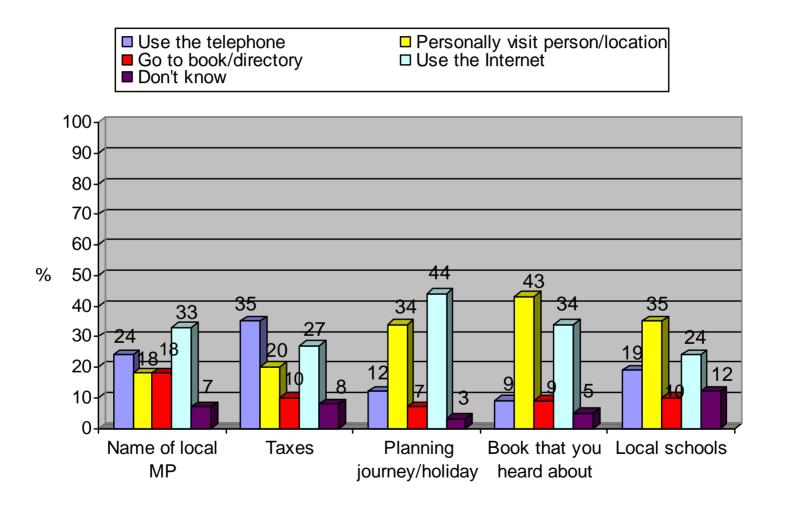
# The Internet helps people express their concerns to Government (2005)



*N*= 1,309 (Current Internet users)



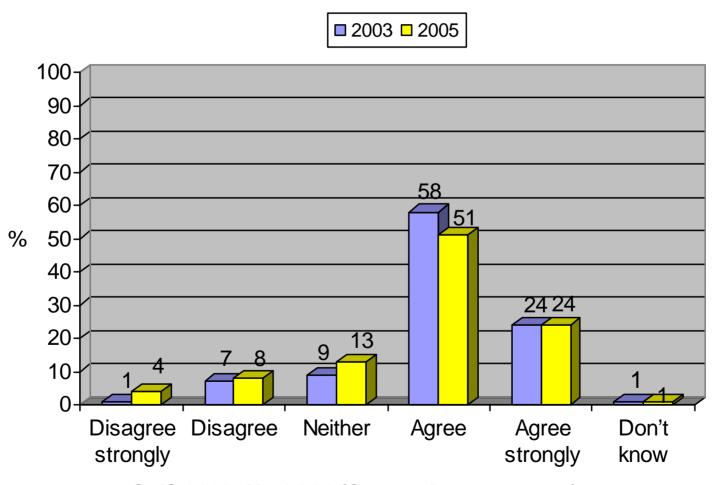
### Where would you go first if looking for information on... (2005)



N=2,185 (All respondents)



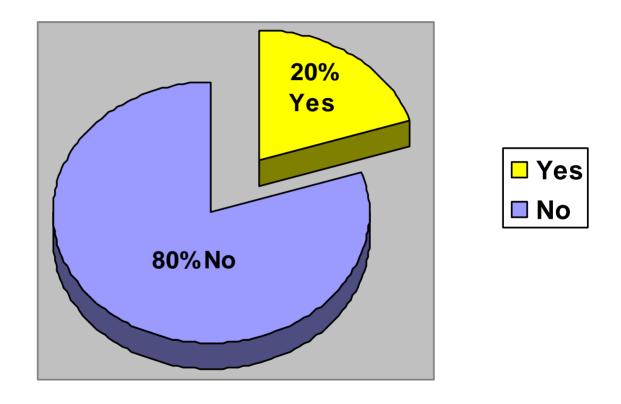
# The Internet allows me to keep in touch with people you normally could not talk to so often (2003-2005)



OxIS 2003: N= 1,201 (Current Internet users); OxIS 2005: N= 1,309 (Current Internet users)



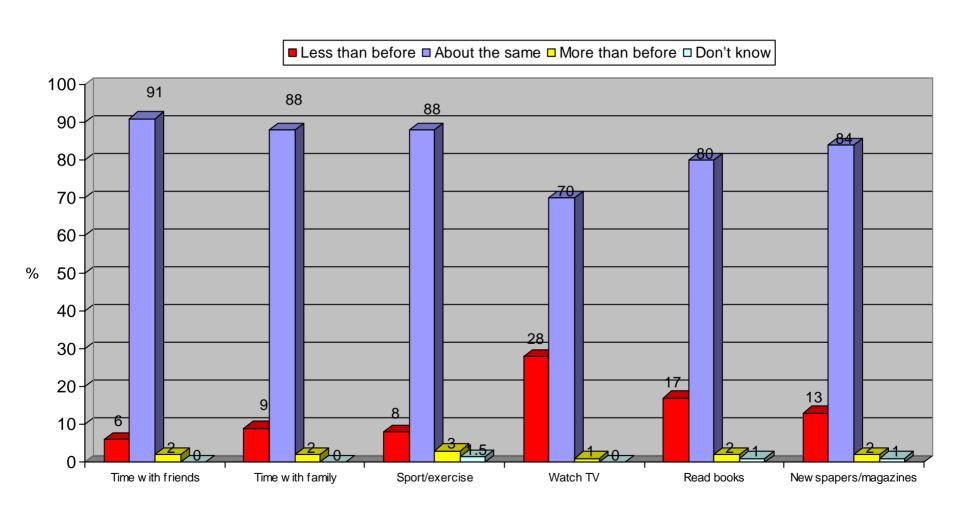
#### Met people or made friends online – 2005



*N*= 1,309 (Current Internet users)



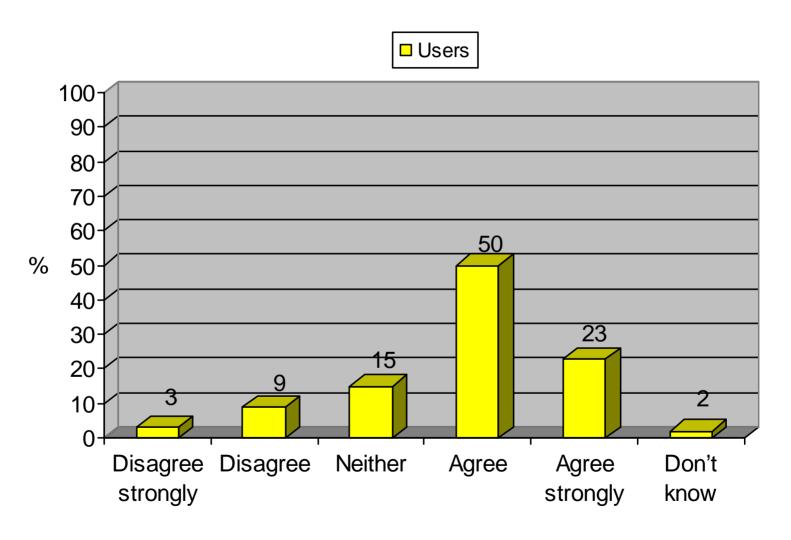
# The Internet and self-perceived time change on other activities (2005)



*N*= 1,309 (Current Internet users)



#### The Internet helps me save time (2005)

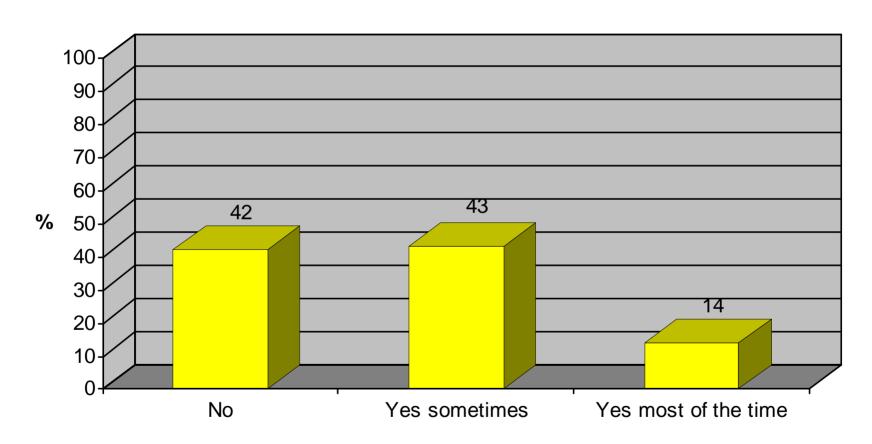


*N*= 1,309 (Current Internet users)



#### Multi-tasking (2005)

Users



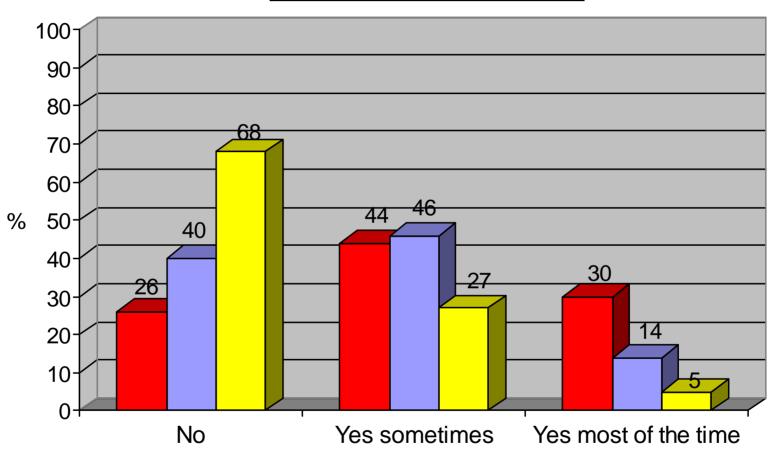
#### *N*= 1,309 (Current Internet users)

Do you do more than one activity while you are online such as listening to music, watching TV or using the telephone?



#### Multitasking by life-stage (2005)



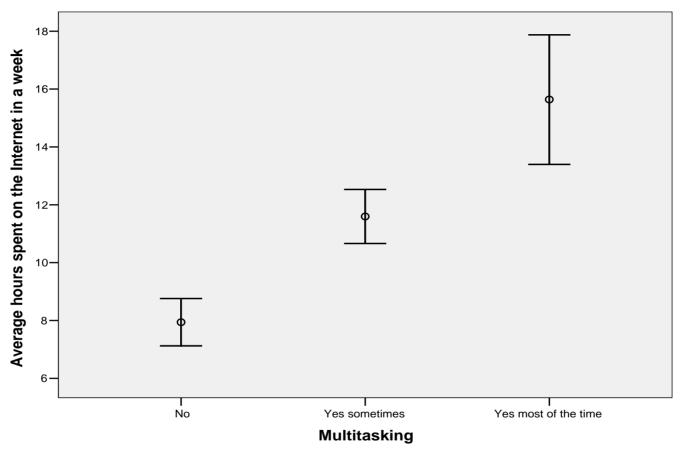


#### *N*= 1,309 (Current Internet users)

\*'Pupils': aged 14-22 in full time education; 'Working age': employed of any age and all other persons not in employment up to age 55; 'Retired': 55 or over and not in employment



## Multitasking by hours spent on the Internet (2005)



Average hours:

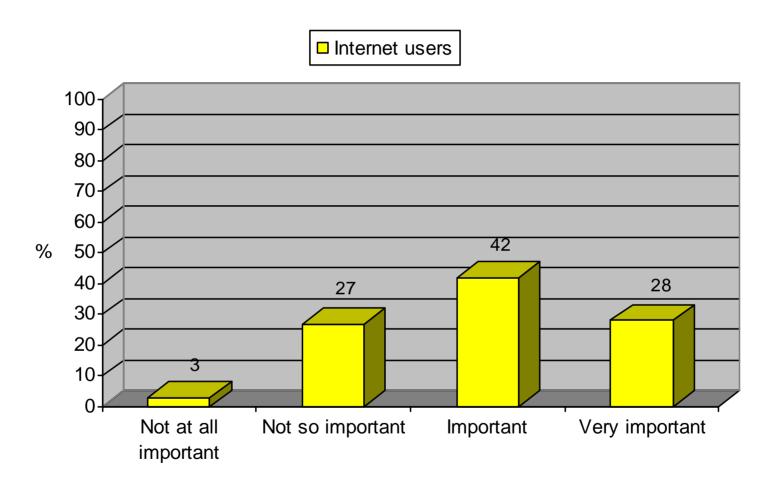
No = 7.9

Yes sometimes=11.6

Yes most of the time=15.6

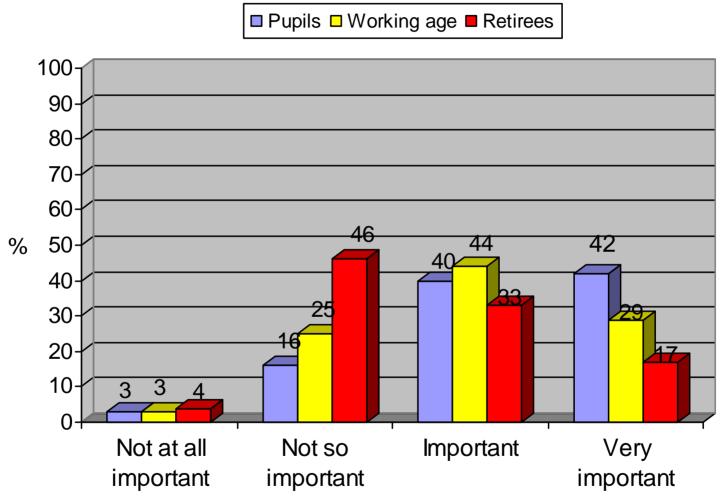


# Importance of the Internet to current way of life (2005)





#### Importance of the Internet by life stage (2005)

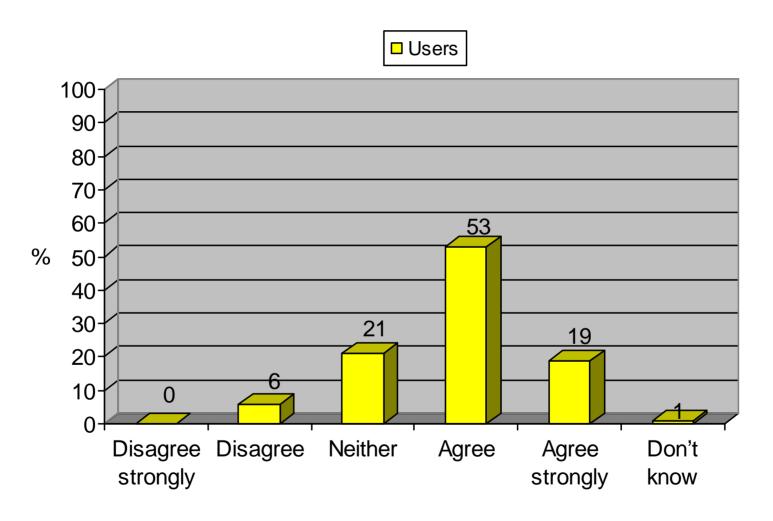


#### N=1,309 (Current Internet users only)

\*'Pupils': aged 14-22 in full time education; 'Working age': employed of any age and all other persons not in employment up to age 55; 'Retired': 55 or over and not in employment



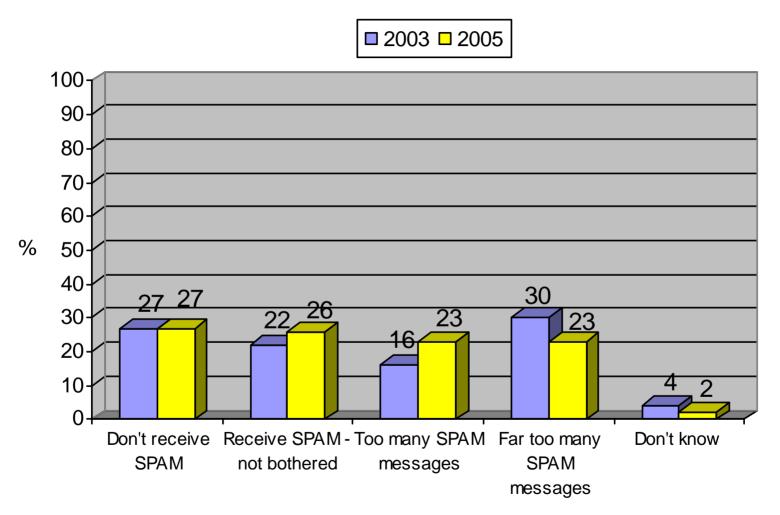
#### The Internet is making life better (2005)



*N*= 1,309 (Current Internet users)



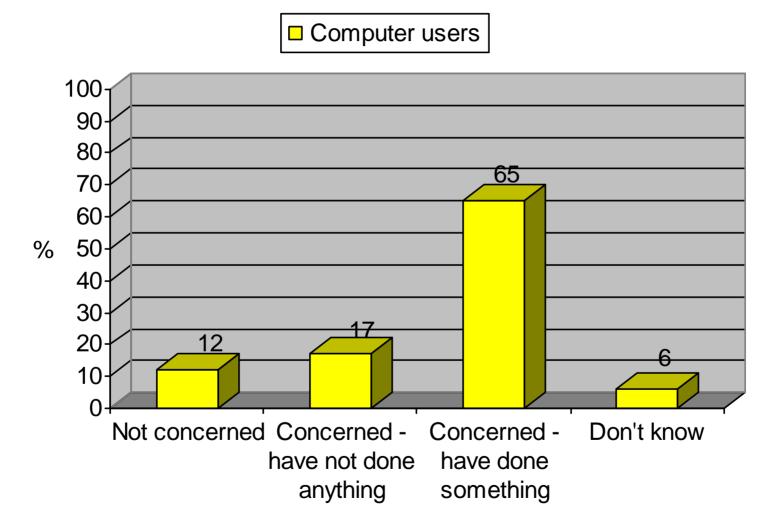
#### **Attitudes towards receiving SPAM (2003-2005)**



OxIS 2003: N=1,037 (Email users); OxIS 2005: N = 1,208 (Email users)
\*Which of the following most closely describes your attitudes towards receiving unsolicited mail, sometimes called SPAM?



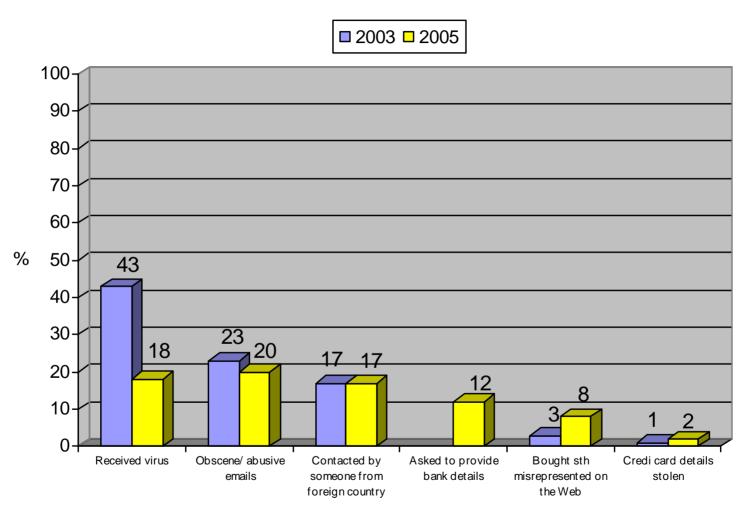
## Concern about protecting computer from viruses (2005)



*N*= 1,372 (Computer users only)



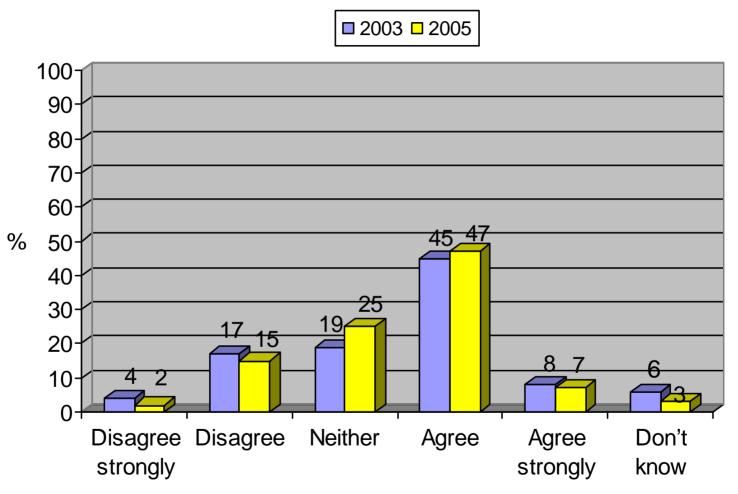
#### Bad experiences in the past year (2003-2005)



OxIS 2003: N=1,037 (Email users); OxIS 2005: N = 1,208 (Email users) \*asked to provide bank details' only asked in 2005



## People who go online put their privacy at risk (2003–2005)

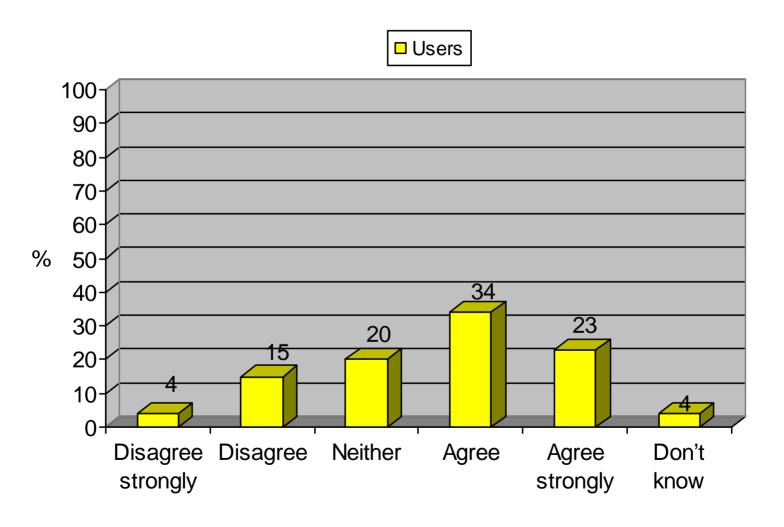


OxIS 2003: N= 1,201 (Current Internet users); OxIS 2005: N= 1,309 (Current Internet users)

\*note 2003 question asked in the context of shopping online

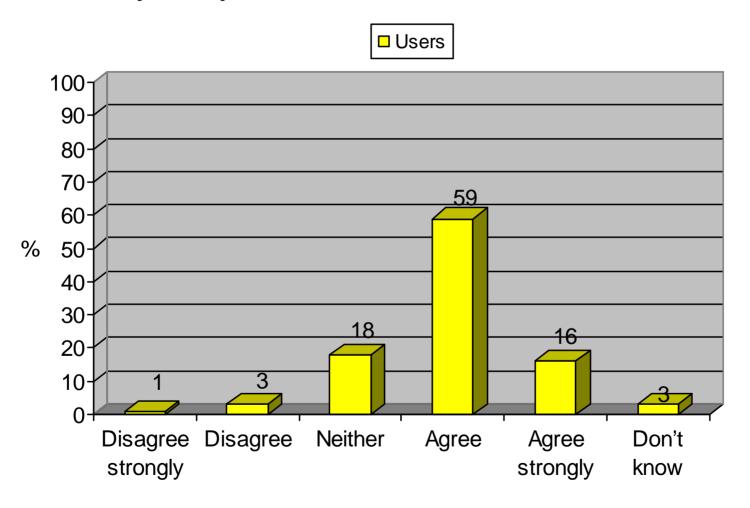


## I am concerned about the amount of immoral material on the Internet (2005)





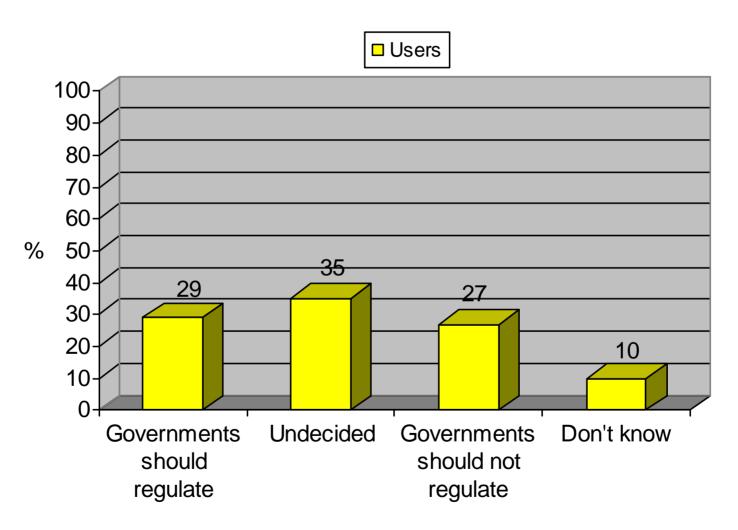
# People should be able to express their opinions on the Internet even if they might be offensive to me (2005)



*N*= 1,309 (Current Internet users)



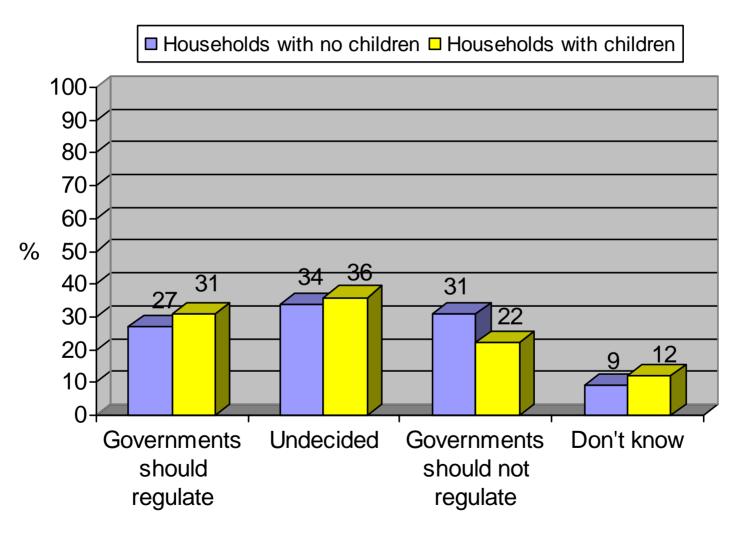
#### **Internet regulation (2005)**



*N*= 1,309 (Current Internet users)

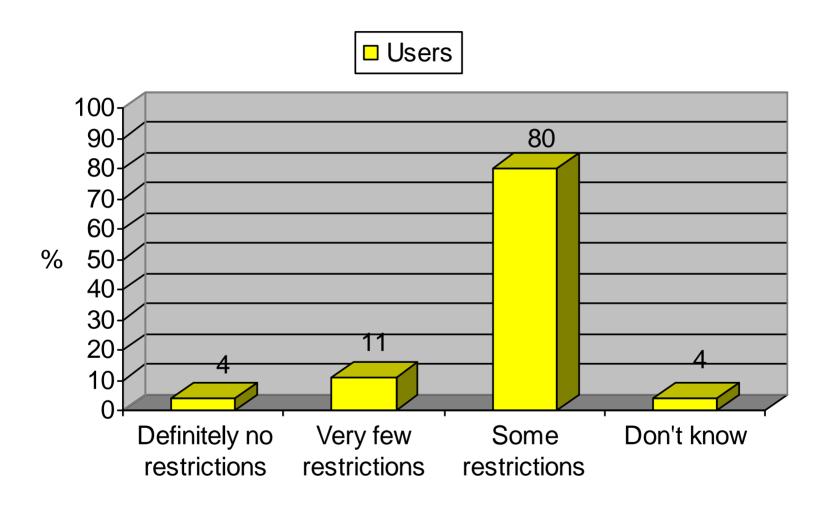


## Attitudes towards Internet regulation by Presence of children in the household (2005)



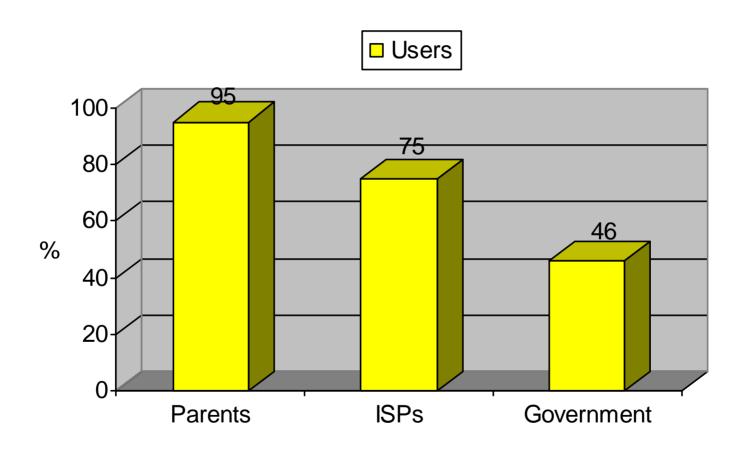


## Opinion of restriction of children's access to the Internet (2005)



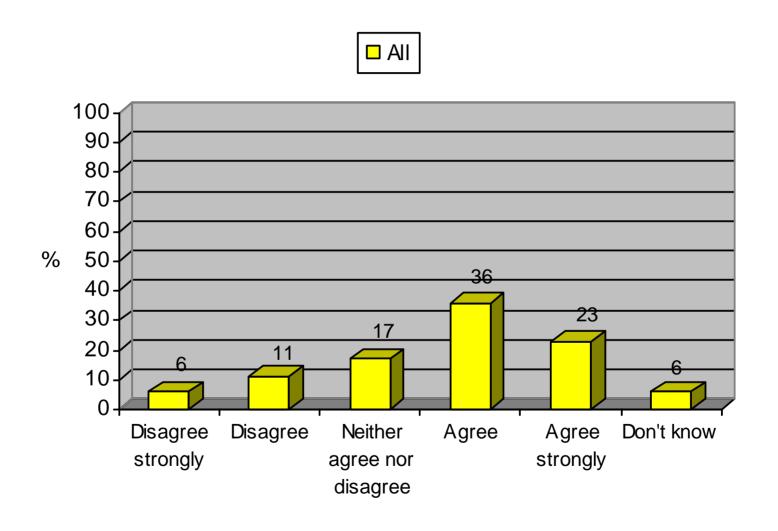


## Who should be responsible for these restrictions (2005)





## **Everyone in Britain should be required to carry** an identification card (2005)

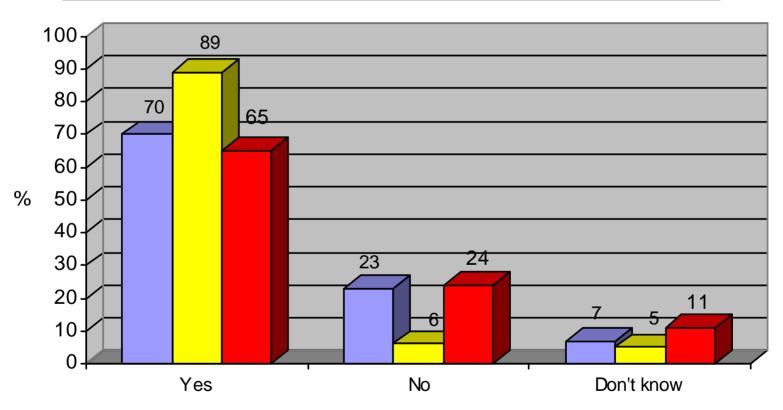


N=2,185 (All respondents)



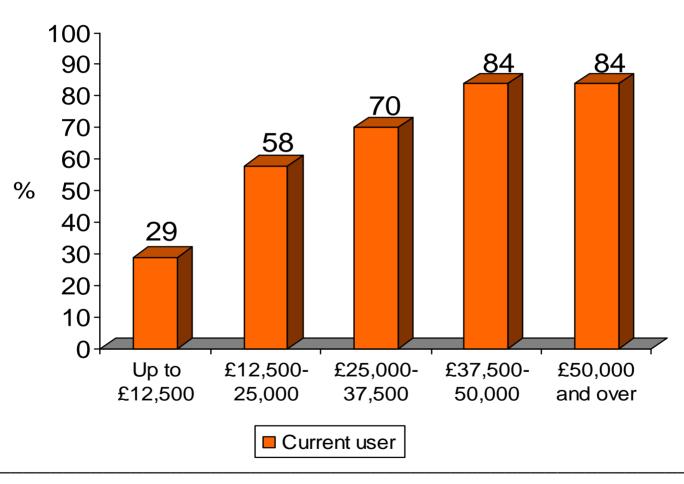
## Information which should be included on identification card (2005)





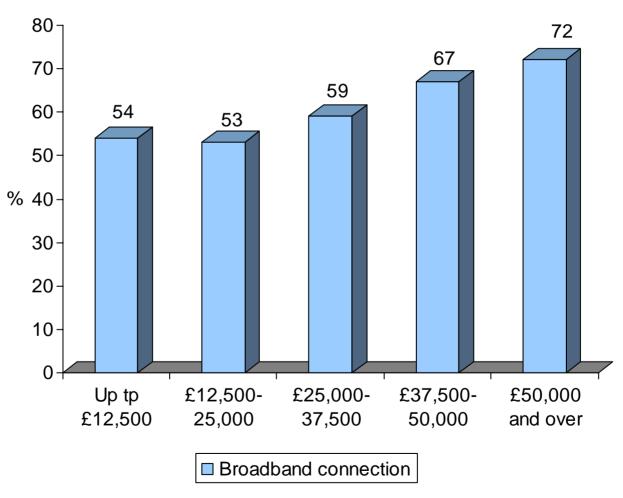


#### Income and Internet Use, 2005



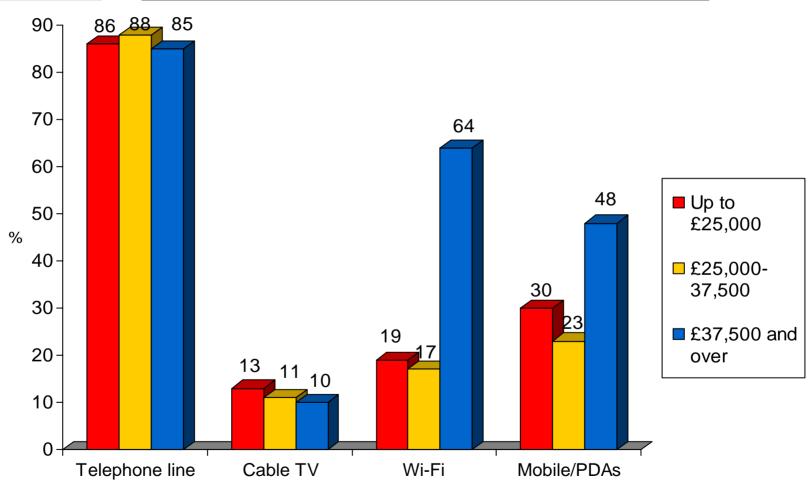


## Broadband Use by Income - 2005



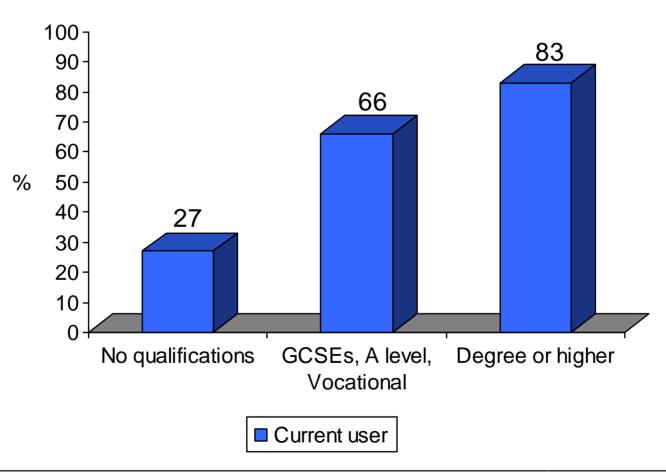


## Modes of Access by Income, 2005



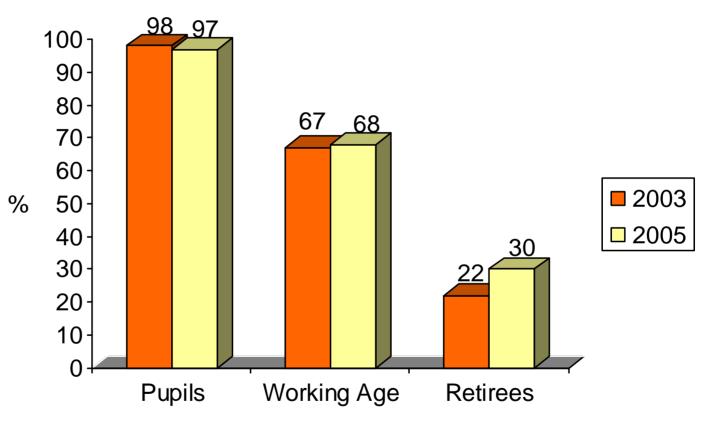


#### Education and Internet Use, 2005





## Internet Use by Life Stage, 2003-2005



Pupils: age 14-22 years and in full time education.

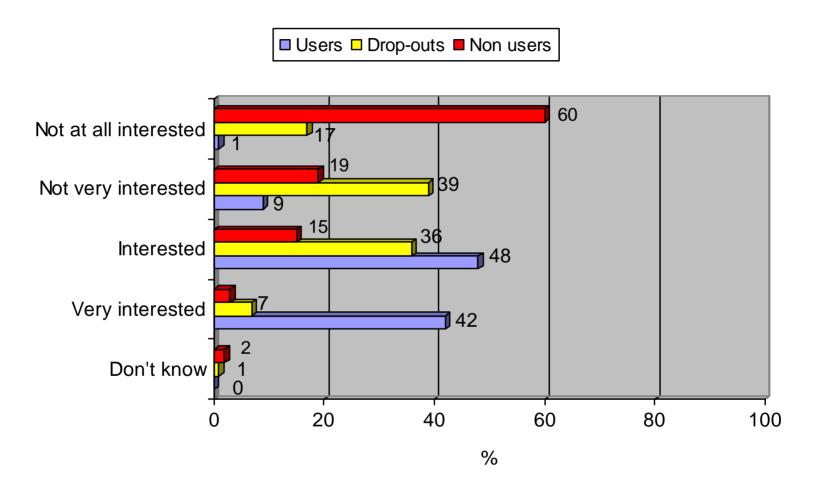
Working age: employed of any age and all other persons not in employment up to age 55.

Retired: 55 or over and not in employment.

Source: OxIS 2003, Number of respondents = 2,030 - OxIS 2005 Number of respondents = 2,185



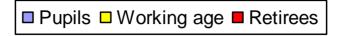
## Generally speaking, how interested would you say you are in the Internet (2005)

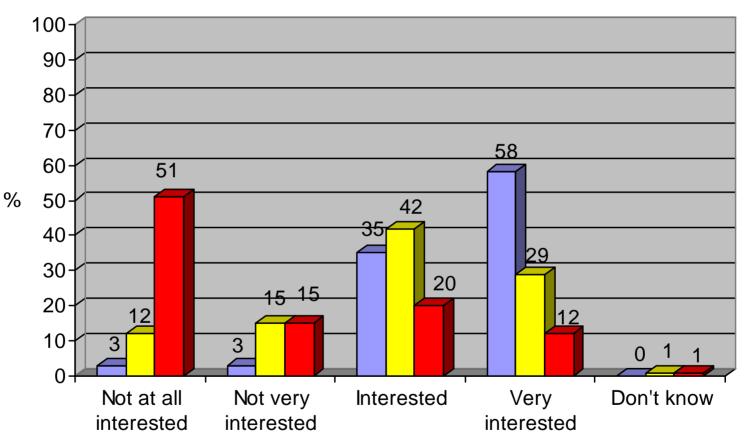


N=2,185 (All respondents)



#### Interest in the Internet by life stage (2005)



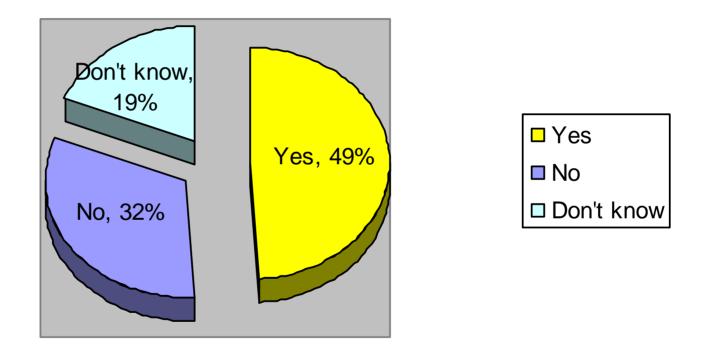


#### *N*=2,185 (All respondents)

\*'Pupils': aged 14-22 in full time education; 'Working age': employed of any age and all other persons not in employment up to age 55; 'Retired': 55 or over and not in employment

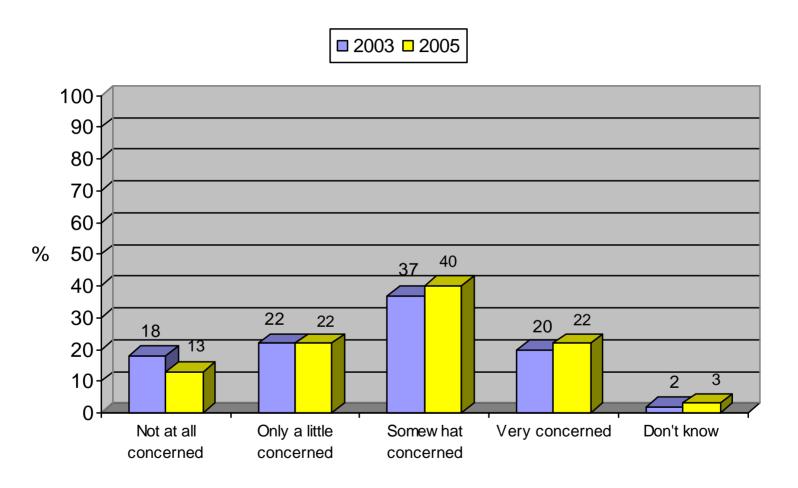


## Think that present use of computers is an actual threat to personal privacy in this country (2005)





## Concern about threats to personal privacy in Britain today (2003-2005)

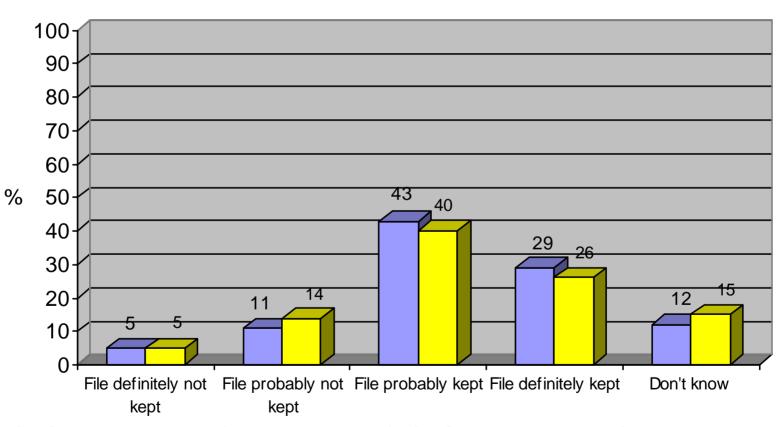


OxIS 2003: N= 2,029 (All respondents); OxIS 2005: N= 2,185 (All respondents)



# Think that personal information about yourself is being kept in a file somewhere for purposes not known to you (2003-2005)





OxIS 2003: N= 2,029 (All respondents); OxIS 2005: N= 2,185 (All respondents)