

## Managing security issues: authentication at the transaction level

Internet Governance Forum (IGF), Tuesday 13 November 14:30-16:00  
Workshop Room TBD, Windsor Barra, Rio de Janeiro, Brazil

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*An interactive workshop sponsored by the International Chamber of Commerce (ICC), Business Action to Support the Information Society (BASIS, an ICC initiative) and the Oxford Internet Institute (OII)*

This workshop will focus on what different stakeholders can do to assure and improve Internet security with a special focus on authentication and related issues from technical, policy and capacity building perspectives.

The discussion will map out the issues, and policy and practical approaches and experiences that work. The workshop will focus on issues such as authentication, digital identity management, government deployment of digital identity systems which are critical to economic growth. The perspectives of participating stakeholders and the interactive exchange will bring in a balance of views and most importantly integrate a capacity building thread and emphasis on development issues. The panellists will outline key work in progress in various organizations and forums; best practices, policy recommendations and technical solutions.

The discussion will explore issues such as:

- How governments can promote and implement supportive policy approaches for network security with a focus on authentication and digital identity management in transactions and communications.
- Ongoing work in private and public sector bodies with substantial expertise in authentication to improve practices, with a special focus on work that is relevant to small and medium sized enterprises (SMEs) and emerging economies.
- Roles of governments, business and other stakeholders in adopting authentication technologies to promote trust online.
- Private and public sector organizations that are actively working on digital identity management, authentication and related issues, and improving the state of play and aspects of their work that may be made relevant to emerging economies and SMEs.

### *Moderator*

**Tom Dailey**, General Counsel, Verizon Online, United States of America

### *Overview*

**Guy Sebban**, Secretary General, International Chamber of Commerce, Paris

**Ian Brown**, Research Fellow, Oxford Internet Institute, United Kingdom

### *Panellists*

**Caspar Bowden**, Chief Privacy Advisor EMEA, Microsoft, United Kingdom

**Simon Davies**, Founder & Director, Visiting Fellow, LSE, Privacy International, United Kingdom

### *Rapporteurs*

Representative TBD - Oxford Internet Institute

**Heather Shaw**, Vice President, ICT Policy, US Council for International Business (USCIB)